

## Quality or Safety Contacts:

Stairways Compliance Hotline  
814-878-2191

Erie County Dept. of Human Services  
814-451-6860

The Joint Commission  
Quality and Patient Safety  
1-800-994-6610  
[www.jointcommision.org](http://www.jointcommision.org)

Concerns regarding Benefits:  
Community Care Behavioral Health Organization (CCBHO)  
Toll Free Member Line *1-855-224-1777*

Carelon Behavioral Health (Beacon Health Options / VBH)  
Toll Free Member Line *1-800-282-4548*